

## **GOVERNMENT RRM P.G COLLEGE**

NAVAPARA, PO+DIST.- SURAJPUR, PIN-497229 (C.G)

E.mail-<u>pri.gdc.surajpur@gmail.com/pri-rmpgsurajpur.cg@gov.in</u>
Web.-www.govtcollegesurajpur.ac.in

# 2<sup>nd</sup> CYCLE NAAC ACCREDITATION 2021

# Criterion-5 Metric No.5.1.5

#### **DVV Clarification**

The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases.

1.Provide the link for the mechanism of redressal as document and should be hosted in the HEIs website. The link of the same shall be provided to validate.



THE NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL, BANGLORE

कार्यालय प्राचार्य, शासकीय रेवती रमण मिश्र स्नातकोत्तर महाविद्यालय सूरजपुर, जिला-सूरजपुर (छ.ग.)

Ph. No. 07775-266657 E.mail-pri.gdc.surajpur@gmail.com/ pri-rmpgsurajpur.cg@gov.in Web.-www.govtcollegesurajpur.ac.in

## **GRIEVANCE REDRESSAL POLICY**

ORGANISATION WIDE AWARENESS AND UNDERTAKING ON POLICES WITH ZERO TOLERANCE



(UNDER PREVENTION & PROHIBITION OF RAGGING ACT-1999 AND ITS AMENDMENTS)

# कार्यालय प्राचार्य, शासकीय रेवती रमण मिश्र स्नातकोत्तर महाविद्यालय सूरजपुर,

**NAAC GRADE-B** 

जिला-सूरजपुर (छ.ग.)

College Code-3501

Ph. No. 07775-266657 E.mail-pri.gdc.surajpur@gmail.com/pri-rmpgsurajpur.cg@gov.in

Web.-www.govtcollegesurajpur.ac.in

#### GRIEVANCE REDRESSAL POLICY

The College has a Students Grievance Redressal Committee. The function of the committee are to into the complaint lodged by any student, and judge its merit. The Grievance Redressal Committee is also empowered to look into matters of harassment. Anyone with a genuine Grievance may approach the Grievance Redressal Committee members in person. In case the person is unwilling to appear in self Grievances may be sent in writing Grievance may also be sent through e-mail to the officer of students. Grievance Redressal Committee or Principal.

#### Objective :-

The objective of the Grievance Redressal Committee is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious education atmosphere in the institute.

A Grievance Redressal Committee has been constituted for the Redressal of the problems reported by the students of the college with the following objectives:

Upholding the dignity of the college by ensuring strike free atmosphere in the college through promoting cordial student-student relationship and student-teacher relationship etc.

- Encouraging the students to express their Grievance / problems freely and frankly without any fear of being victimized.
- ✓ Suggestion / complaint Box have been installed in front of the administrative Block in which the students, who want to remain anonymous, put in writing their grievances and their suggestion for improving the Academic / Administration in the college.
- Advising Students of the college to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all the students to refrain from inciting student against other students teachers and college administration.
- ✓ Advising all staff to be affectionate to the student and not behave in a vindictive manner towards any of them for any reason.

#### Responsibilities

- ✓ Provide an avenue for the aggrieved students to redress their individual Grievance in order to have a healthy atmosphere among students staff and management in the institute.
- Discuss and resolve the Grievances, If any received in writing from the concerned students.

#### Procedure :-

- ✓ The setting of the Grievance Redressal Committee for students will be widely published.
- ✓ The students may feel free to put up a Grievance and drop it in boxes placed at conspicuous locations.
- ✓ The GRC well take up only those matters which have not been solved by the different departments.
- ✓ Grievance related to fees etc. will be taken up only if the relevant financial documents like demand drafts etc. are attached.

In order to comply with the Government regulation for addressing or parent's Grievance in a this institution, "Grievance Redressal Committee" of the "Government Rewati Raman Mishra PG College Surajpur, Dist-Surajpur" has been constituted to inquire the nature and extent of Grievance. The committee can suggest the final action to be initiated at the institutional level for the redressal of the same.

Principal
Gove R.R.M. College
Suralpur (C. G.)

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# ''रैगिंग दण्डनीय अपराध है।''

- 1. काई भी छात्र / छात्रा प्रत्यक्षतः या परोक्ष या अन्य प्रकार से रैगिंग में भाग नहीं लेगा।
- 2. रैगिंग करने या रैगिंग के लिए दु:प्रेरित करने पर 05 वर्ष का कारावास या 5000 रूपये जुर्माना या दोनों से दंडित किया जा सकेगा।
- 3. रैगिंग का अपराध संज्ञेय, अजमानतीय एवं अप्रशमनीय है।
- 4. रैगिंग के अभियुक्त छात्र को निलंबित / संस्था से प्रवेश से वर्जित किया जा सकेगा।
- 5. रैगिंग का दोषी छात्र संस्था से निष्कासन का स्वयं जिम्मेदार होगा।
- 6. रैगिंग के अपराध में निष्कासित छात्र को किसी अन्य शैक्षणिक संस्था में राज्य के क्षेत्राधिकार के भीतर कम से कम तीन वर्ष की अवधि तक प्रवेश नहीं दिया जायेगा।

**Principal** Govt R R.M. College Surappur (C G.)



असाधारण

#### **EXTRAORDINARY**

भाग III—खण्ड 4

PART III—Section 4

प्राधिकार से प्रकाशित

#### PUBLISHED BY AUTHORITY

सं. 269]

नई दिल्ली, बुधवार, जून 29, 2016/आषाढ़ 8, 1938

No. 269]

NEW DELHI, WEDNESDAY, JUNE 29, 2016/ASHADHA 8, 1938

#### विश्वविद्यालय अनुदान आयोग

#### अधिसूचना

नई दिल्ली, 29 जून, 2016

सं. फा. 1—15/2009(ए.आर.सी.).—विश्वविद्यालय अनुदान आयोग अधिनियम, 1956 (3 का 1956) के अनुच्छेद 26 के उप-अनुच्छेद (1) की धारा (जी) के अन्तर्गत प्रदत्त अधिकारों के निष्पादन हेतु विश्वविद्यालय अनुदान आयोग निम्न विनियमों का सुजन करता है : -

- (1) ये विनियम "उच्च शिक्षा संस्थानों में 'रेगिंग अपराध निषेध विनियम, 2016 (तृतीय संशोधन)" के नाम से जाने जाएं।
- (2) ये विनियम राजपत्र में प्रकाशन की तिथि से लागू माने जाएं।
- विश्वविद्यालय अनुदान आयोग के विनियम, "उच्च शिक्षा संस्थानों में रैगिंग अपराध निषेध, 2009" (इसके उपरान्त प्रमुख विनियमों के सन्दर्भ में) के पैरा 3 के उप शीर्षक "रैगिंग कैसे होती है" 3(झ) के बाद निम्नलिखित को जोड़ा जाए: -
  - 3(স). किसी भी छात्र को (नवीन प्रविष्ट या अन्यथा) लक्षित करके रंग, प्रजाति, धर्म, जाति, जातिमूल, लिंग (उभय लैंगिकों सहित) लैंगिक प्रवृत्ति, बाह्य स्वरूप, राष्ट्रीयता, क्षेत्रीयमूल, भाषा वैशिष्ट्य, जन्म, निवास स्थान या आर्थिक पृष्ठभूमि के आधार पर शारीरिक अथवा मानसिक प्रताड़ना (दबंगई एवं बहिष्करण) का कृत्य।

प्रोफेसर जसपाल एस. सन्धू, सचिव (यूजीसी)

[विज्ञापन III / 4 / असा. / 149 / (113)]

#### UNIVERSITY GRANTS COMMISSION

#### NOTIFICATION

New Delhi, the 29th June, 2016

No. F. 1-15-/2009 (ARC).—In exercise of powers conferred under clause (g) of sub-section (1) of section 26 of the University Grants Commission Act, 1956 (3 of 1956), the University Grants Commission hereby makes the following regulations namely:—

- (1) These regulations may be called "Curbing the menace of Ragging in Higher Educational Institutions (third amendment), Regulations, 2016."
- (2) They shall come into force on the date of their publications in the Official Gazette.
- 2. In UGC Regulations on Curbing the menace of Ragging in Higher Educational Institutions, 2009 (herein-after referred to as the Principal regulations), in Para 3 the following shall be added after 3(i) under heading what constitutes Ragging.—
  - 3(j). Any act of physical or mental abuse (including bullying and exclusion) targeted at another student (fresher or otherwise) on the ground of colour, race, religion, caste, ethnicity, gender (including transgender), sexual orientation, appearance, nationality, regional origins, linguistic identity, place of birth, place of residence or economic background.

Prof. JASPAL S. SANDHU, Secy. (UGC)

[ADVT. III/4/Exty./149/(113)]





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### GOVERNMENT REWATI RAMAN MISHRA PG COLLEGE, SURAJPUR

NAVAPARA, SURAJPUR, CHHATTISGARH-497229

Affiliated to Sant Gahira Guru Vishwavidyalaya, Sarguja, Ambikapur, (C.G.)

(Formerly Known as Sarguja Vishwavidyalaya, Ambikapur, C.G.)

Accredited Grade "B" By NAAC

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#### STUDENTS COMPLAIN

Welcome To Government Rewati Raman Mishra PG College, Navapara, Surajpur

Home > Students Complain

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Principal RRM Govt R R.M. College · Surapour (C.G.)



07775-266657 Mon - Sat 10AM to 5PM



OFFICIAL EMAIL ID

Email ID: pri.gdc,surajpur@gmail.com



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Mon - Sat 10AM to 5PM



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# 5.1.5 - The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

Year	No. of grievances appealed	No. of grievance redressed	Average time for grievance redressal in number of days	
2020-21	4	4	7	

(

(डॉ. एस.एस. अग्रवाल)

पाचार्य

शासकीय रेवती रमण मिश्र स्नातकोत्तर महाविद्यालय सूरजपुर जिला—सूरजपुर (छ.ग.)



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# 2<sup>nd</sup> CYCLE NAAC ACCREDITATION 2021

#### CRITERIA-05

**5.1: Student Support** 

5.1.5: The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases-

( Meetings of student redressal committee, prevention of sexual harassment committee and Anti ragging committee during the last five years )



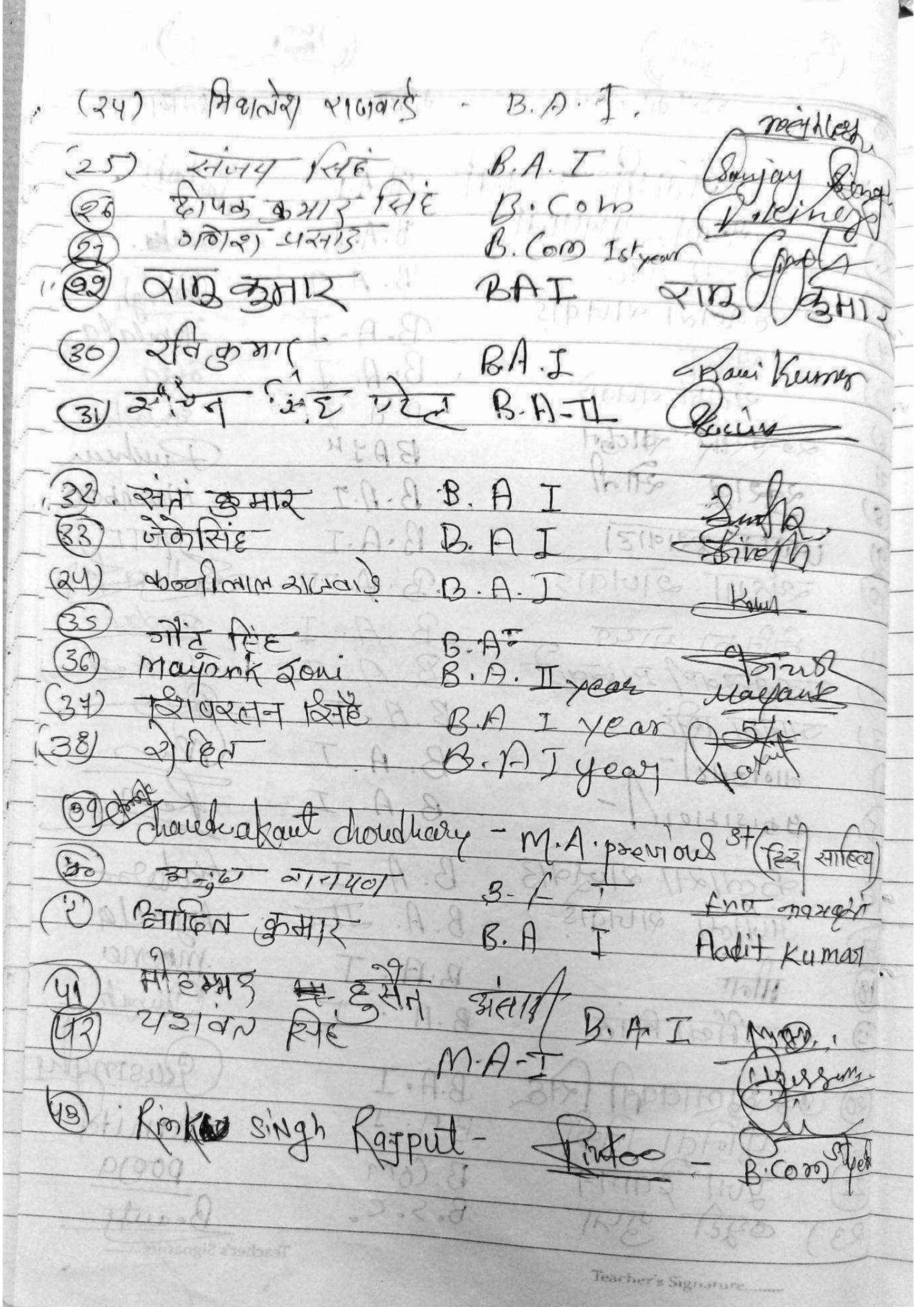
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# शासकीय रेवती रमण मिश्र महाविद्यालय, सूरजपुर (छ०ग०) महिला उत्पीड़न जेन्डर सेन्सटाइजेशन

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उत्तान रितांक 24/02/2022 की महाविष्णालय में 12:15 बने खरनपुट फिला विभाग द्वारा हाता की शरभा हतू के महिला खरभा वनाविष्ण के तहत 'आभाजावित छव' के बोरे में जानकारी एतं मादिला खुरका हेन ठमरलमान िया अग्या । इस कामिकाम की महिलात करणीय महारम के उद्भारिक के लाय हुआ। कात्रप्रम में अन्तिम महोदम के लाभ सम्म हो। यक जाका एवं किया भी द्राजाए द्रापिकात वर्ष डी टिस-हस स्यावाल Mar arevaral - DSP, ZRugt 210 -50-50 PRIC Sio Al a ano stil BIC - ZIEOJISICA - Figi ploner ही-८७. जी गांचा वर्गा ठ-302. ट्रायामी वर्गा LC 73 शिखडा तो प्रांत निकार म. प्र अगर 189 प्रांत मिल्ली मिल्ली प्रांत प्रांत प्रांत मिल्ली LC: 78 शिखड़ा के प्या Lel-750 298151 2 WAY वा लेखनारी 1098 Sustinosti Teacher's Signature.....

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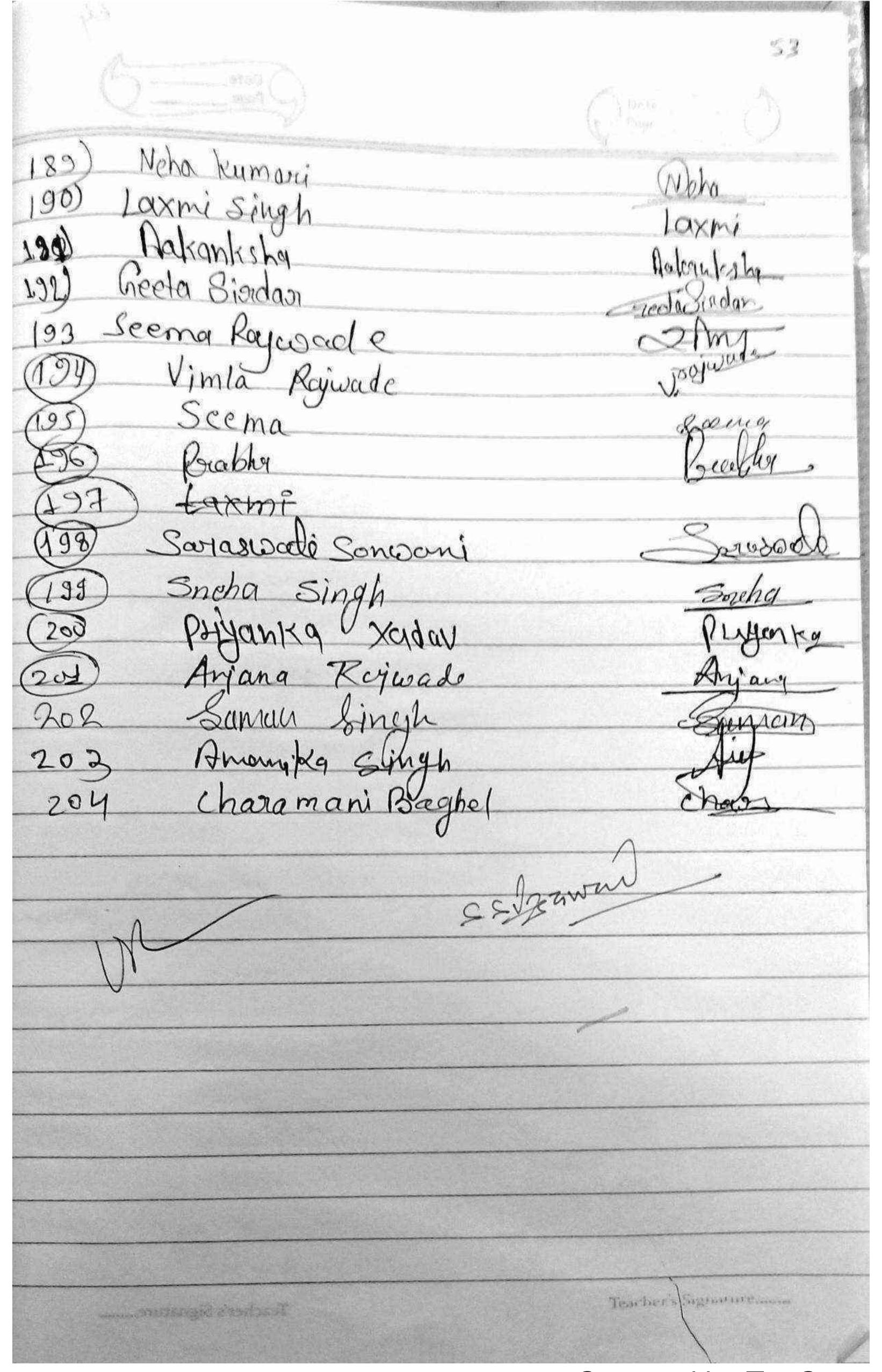
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## **GOVERNMENT R.R.M. P.G. COLLEGE**

NAVAPARA, PO+DIST.- SURAJPUR, PIN-497229 (C.G.)

E.mail-<u>pri.gdc.surajpur@gmail.com/pri-rmpgsurajpur.cg@gov.in</u>
Web.-www.govtcollegesurajpur.ac.in

# 2<sup>nd</sup> CYCLE NAAC ACCREDITATION 2021

#### CRITERIA-05

**5.1: Student Support** 

5.1.5: The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases-

( Meetings of student redressal committee, prevention of sexual harassment committee and Anti ragging committee during the last five years )



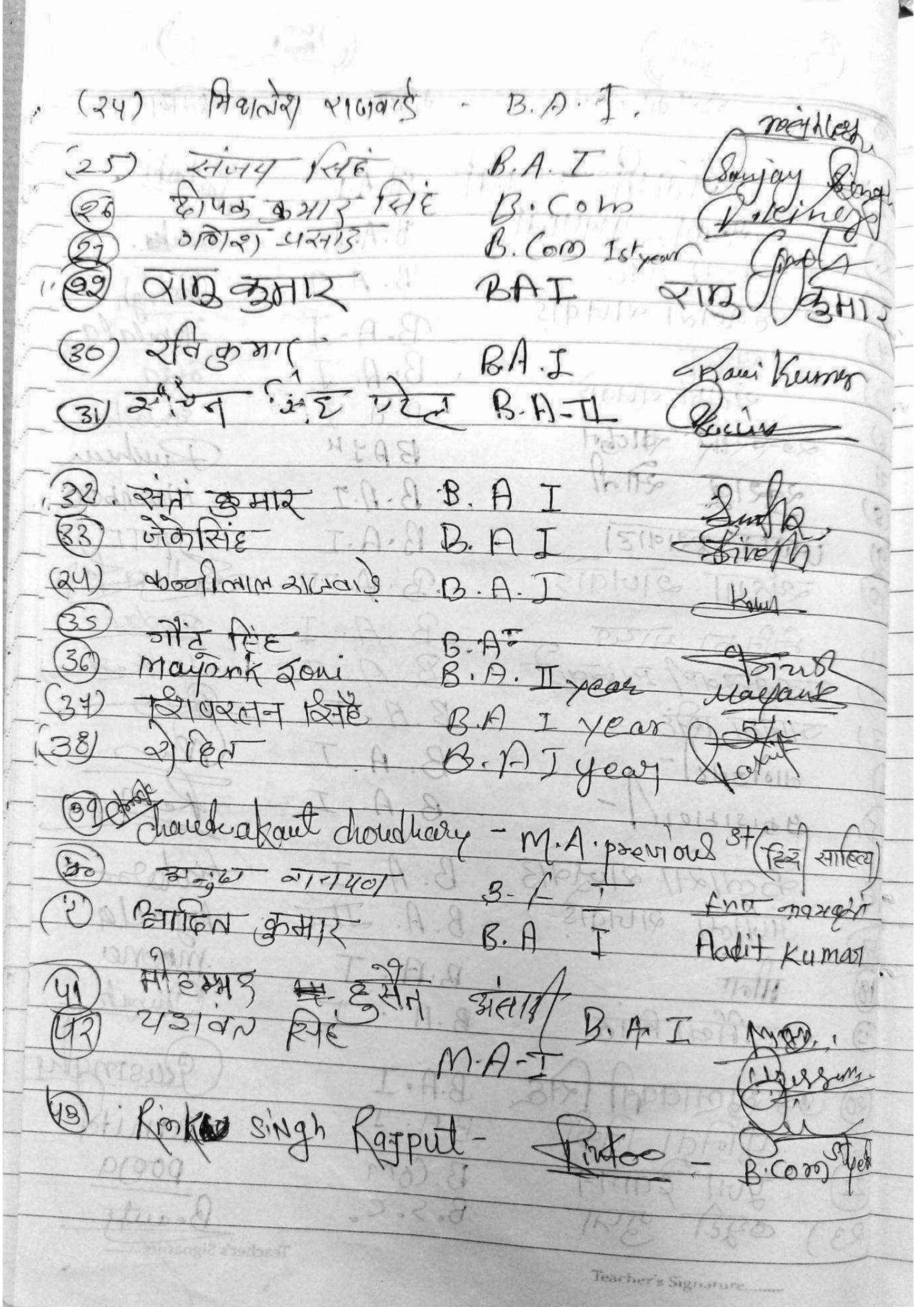
THENATIONALASSESSMENTANDACCREDITATIONCOUNCIL, BANGLORE

## शासकीय रेवती रमण मिश्र महाविद्यालय, सूरजपुर (छ०ग०) महिला उत्पीड़न जेन्डर सेन्सटाइजेशन

वर्ष 2015 -- 16 सें 2016 -- 17 तक 2019

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गा १८० मेर मिरिक्ष (मि क्रव भटा है सभी श्रातिश कारकाता आने रूव छत्या भुठा बीचं फेर्ड भियम की काल करी र्यथा राजवारे में बरे और बेरिमों में अजानेता की विविमा और हर क्षेत्र भें क्षार्श हैं। विक क्षेत्र जार्र - आने निकल गई टी कन्त में महिला उ. ड योनमराष्ट्रजेमन स्वेल की प्रणारी अतिमा कश्यप (क हाने विलि। की जन निर्माकर हिल्ला लोगे है लिये खणाई ही तथा महा कि महाविचालय में के बेहतर बातारों हम काप मिलकर बनाये जिसमें विकास Teacher's Signature..... Land to the second of the

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उत्तान रितांक 24/02/2022 की महाविष्णालय में 12:15 बने खरनपुट फिला विभाग द्वारा हाता की शुरुआ हे तू अमिरिया खरभा वनाविष्ण के तहत 'आभाजावित रेप' के बोरे में जानकारी एतं मादिला खुरका हेन ठमरलमान िया अग्या । इस कामिकाम की महिलात करणीय महारम के उद्भारिक के लाय हुआ। कात्रप्रम में अन्तिम महोदम के लाभ सम्म हो। यक जाका एवं किया भी द्राजाए द्रापिकात वर्ष डी टिस-हस स्यावाल Mar arevaral - DSP, ZRugt 210 -50-50 PRIC Sio Al a ano stil BIC - ZIEOJISICA - Figi ploner ही-८७. जी गांचा वर्गा ठ-302. ट्रायामी वर्गा LC 73 शिखडा तो प्रांत निकार म. प्र अगर 189 प्रांत मिल्ली मिल्ली प्रांत प्रांत प्रांत मिल्ली LC: 78 शिखड़ा के प्या Lel-750 298151 2 WAY वा लेखनारी 1098 Sustinosti Teacher's Signature.....

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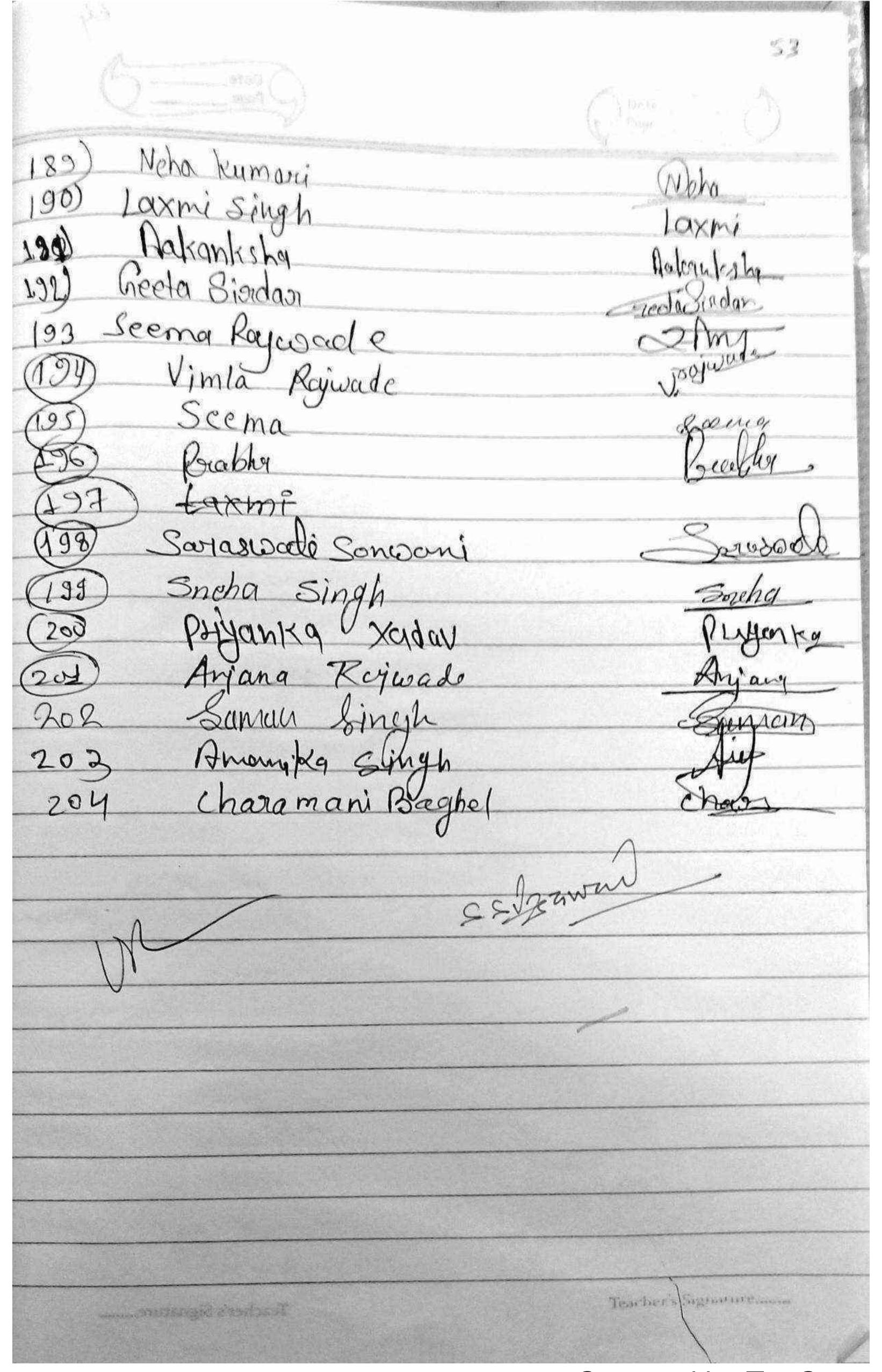
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