



## **GOVERNMENT RRM P.G COLLEGE**

**NAVAPARA, PO+DIST.- SURAJPUR, PIN-497229 (C.G)**

**E.mail-[pri.gdc.surajpur@gmail.com](mailto:pri.gdc.surajpur@gmail.com)/[pri-rmpgsurajpur.cg@gov.in](mailto:pri-rmpgsurajpur.cg@gov.in)**

**Web.-[www.govtcollegesurajpur.ac.in](http://www.govtcollegesurajpur.ac.in)**

**2<sup>nd</sup> CYCLE NAAC ACCREDITATION 2021**

### **Criterion-5 Metric No.5.1.5**

#### **DVV Clarification**

**The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases.**

1. Provide the link for the mechanism of redressal as document and should be hosted in the HEIs website. The link of the same shall be provided to validate.



**THE NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL, BANGLORE**

कार्यालय प्राचार्य, शासकीय रेवती रमण मिश्र स्नातकोत्तर महाविद्यालय सूरजपुर,  
जिला-सूरजपुर (छ.ग.)

Ph. No. 07775-266657 E.mail-[pri.gdc.surajpur@gmail.com](mailto:pri.gdc.surajpur@gmail.com)/[pri-rmpgsurajpur.cg@gov.in](mailto:pri-rmpgsurajpur.cg@gov.in)  
Web.-[www.govtcollegesurajpur.ac.in](http://www.govtcollegesurajpur.ac.in)

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## GRIEVANCE REDRESSAL POLICY

ORGANISATION WIDE AWARENESS AND UNDERTAKING ON POLICES  
WITH ZERO TOLERANCE

R A  G G I N G

IS  
STRICTLY  
PROHIBITED

( UNDER PREVENTION & PROHIBITION OF RAGGING ACT-1999 AND ITS AMENDMENTS)

## GRIEVANCE REDRESSAL POLICY

The College has a Students Grievance Redressal Committee. The function of the committee are to into the complaint lodged by any student, and judge its merit. The Grievance Redressal Committee is also empowered to look into matters of harassment. Anyone with a genuine Grievance may approach the Grievance Redressal Committee members in person. In case the person is unwilling to appear in self Grievances may be sent in writing Grievance may also be sent through e-mail to the officer of students Grievance Redressal Committee or Principal.

### Objective :-

The objective of the Grievance Redressal Committee is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious education atmosphere in the institute.

A Grievance Redressal Committee has been constituted for the Redressal of the problems reported by the students of the college with the following objectives:

Upholding the dignity of the college by ensuring strike free atmosphere in the college through promoting cordial student-student relationship and student-teacher relationship etc.

- ✓ Encouraging the students to express their Grievance / problems freely and frankly without any fear of being victimized.
- ✓ Suggestion / complaint Box have been installed in front of the administrative Block in which the students, who want to remain anonymous, put in writing their grievances and their suggestion for improving the Academic / Administration in the college.
- ✓ Advising Students of the college to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- ✓ Advising all the students to refrain from inciting student against other students teachers and college administration.
- ✓ Advising all staff to be affectionate to the student and not behave in a vindictive manner towards any of them for any reason.

### Responsibilities

- ✓ Provide an avenue for the aggrieved students to redress their individual Grievance in order to have a healthy atmosphere among students staff and management in the institute.
- ✓ Discuss and resolve the Grievances, If any received in writing from the concerned students.

### Procedure :-

- ✓ The setting of the Grievance Redressal Committee for students will be widely published.
- ✓ The students may feel free to put up a Grievance and drop it in boxes placed at conspicuous locations.
- ✓ The GRC well take up only those matters which have not been solved by the different departments.
- ✓ Grievance related to fees etc. will be taken up only if the relevant financial documents like demand drafts etc. are attached.

In order to comply with the Government regulation for addressing or parent's Grievance in a this institution, "Grievance Redressal Committee" of the "Government Rewati Raman Mishra PG College Surajpur, Dist-Surajpur" has been constituted to inquire the nature and extent of Grievance. The committee can suggest the final action to be initiated at the institutional level for the redressal of the same.

Principal  
Govt R.M. College  
Surajpur (C.G.)



कार्यालय प्राचार्य, शासकीय रेवती रमण मिश्र स्नातकोत्तर महाविद्यालय सूरजपुर,

NAAC GRADE-B

जिला-सूरजपुर (छ.ग.)

College Code-3501

Ph. No. 07775-266657 E.mail-[pri.gdc.surajpur@gmail.com](mailto:pri.gdc.surajpur@gmail.com)/[pri-rmpgsurajpur.cg@gov.in](mailto:pri-rmpgsurajpur.cg@gov.in)

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## ‘रैगिंग दण्डनीय अपराध है।’

1. कोई भी छात्र/छात्रा प्रत्यक्षतः या परोक्ष या अन्य प्रकार से रैगिंग में भाग नहीं लेगा।
2. रैगिंग करने या रैगिंग के लिए दुःप्रेरित करने पर 05 वर्ष का कारावास या 5000 रुपये जुर्माना या दोनों से दंडित किया जा सकेगा।
3. रैगिंग का अपराध संज्ञेय, अजमानतीय एवं अप्रशमनीय है।
4. रैगिंग के अभियुक्त छात्र को निलंबित/संस्था से प्रवेश से वर्जित किया जा सकेगा।
5. रैगिंग का दोषी छात्र संस्था से निष्कासन का स्वयं जिम्मेदार होगा।
6. रैगिंग के अपराध में निष्कासित छात्र को किसी अन्य शैक्षणिक संस्था में राज्य के क्षेत्राधिकार के भीतर कम से कम तीन वर्ष की अवधि तक प्रवेश नहीं दिया जायेगा।

प्राचार्य

Principal  
Govt R.R.M. College  
Surajpur (C.G.)

  
सत्यमेव जयते

# भारत का राजपत्र The Gazette of India

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विश्वविद्यालय अनुदान आयोग

अधिसूचना

नई दिल्ली, 29 जून, 2016

सं. फा. 1-15/2009(ए.आर.सी.).—विश्वविद्यालय अनुदान आयोग अधिनियम, 1956 (3 का 1956) के अनुच्छेद 26 के उप-अनुच्छेद (1) की धारा (जी) के अन्तर्गत प्रदत्त अधिकारों के निष्पादन हेतु विश्वविद्यालय अनुदान आयोग निम्न विनियमों का सृजन करता है :—

- (1) ये विनियम "उच्च शिक्षा संस्थानों में रैगिंग अपराध निषेध विनियम, 2016 (तृतीय संशोधन)" के नाम से जाने जाएं।
- (2) ये विनियम राजपत्र में प्रकाशन की तिथि से लागू माने जाएं।
2. विश्वविद्यालय अनुदान आयोग के विनियम, "उच्च शिक्षा संस्थानों में रैगिंग अपराध निषेध, 2009" (इसके उपरान्त प्रमुख विनियमों के सन्दर्भ में) के पैरा 3 के उप शीर्षक "रैगिंग कैसे होती है" 3(झ) के बाद निम्नलिखित को जोड़ा जाए :—
  - 3(ज). किसी भी छात्र को (नवीन प्रविष्ट या अन्यथा) लक्षित करके रंग, प्रजाति, धर्म, जाति, जातिमूल, लिंग (उभय लैंगिकों सहित) लैंगिक प्रवृत्ति, बाह्य स्वरूप, राष्ट्रीयता, क्षेत्रीयमूल, भाषा वैशिष्ट्य, जन्म, निवास स्थान या आर्थिक पृष्ठभूमि के आधार पर शारीरिक अथवा मानसिक प्रताड़ना (दबंगई एवं बहिष्करण) का कृत्य।

प्रोफेसर जसपाल एस. सन्धू, सचिव (यूजीसी)

[विज्ञापन III/4/असा./149/(113)]

**UNIVERSITY GRANTS COMMISSION****NOTIFICATION**

New Delhi, the 29th June, 2016

**No. F. 1-15-/2009 (ARC).**—In exercise of powers conferred under clause (g) of sub-section (1) of section 26 of the University Grants Commission Act, 1956 (3 of 1956), the University Grants Commission hereby makes the following regulations namely:—

- (1) These regulations may be called “Curbing the menace of Ragging in Higher Educational Institutions (third amendment), Regulations, 2016.”
  - (2) They shall come into force on the date of their publications in the Official Gazette.
2. In UGC Regulations on Curbing the menace of Ragging in Higher Educational Institutions, 2009 (herein-after referred to as the Principal regulations), in Para 3 the following shall be added after 3(i) under heading what constitutes Ragging.—
- 3(j). Any act of physical or mental abuse (including bullying and exclusion) targeted at another student (fresher or otherwise) on the ground of colour, race, religion, caste, ethnicity, gender (including transgender), sexual orientation, appearance, nationality, regional origins, linguistic identity, place of birth, place of residence or economic background.

Prof. JASPAL S. SANDHU, Secy. (UGC)

[ADVT. III/4/Exty./149/(113)]

*C. S. Sandhu*  
Principal  
Govt. R.R.M. College  
Sursapur (C.G.)





**GOVERNMENT REWATI RAMAN MISHRA PG COLLEGE, SURAJPUR**  
 NAVAPARA, SURAJPUR, CHHATTISGARH-497229  
 Affiliated to Sant Gahira Guru Vishwavidyalaya, Sarguja, Ambikapur, (C.G.)  
 (Formerly Known as Sarguja Vishwavidyalaya, Ambikapur, C.G.)  
 Accredited Grade "B" By NAAC

HOME ABOUT FACILITY DEPARTMENTS IQAC STAFF ACADEMICS STUDENT SECTION INITIATIVES NAAC GALLERY CONTACT

# STUDENTS COMPLAIN

Welcome To Government Rewati Raman Mishra PG College, Navapara, Surajpur

Home > Students Complain

## Student's Grievance Cell

| S.No. | NAME | CLASS | Category | Rollno | Mobile | MailID | Complain Topics | Complain | Delete |
|-------|------|-------|----------|--------|--------|--------|-----------------|----------|--------|
|-------|------|-------|----------|--------|--------|--------|-----------------|----------|--------|

|   |            |      |     |  |            |                             |         |  |  |
|---|------------|------|-----|--|------------|-----------------------------|---------|--|--|
| 1 | Umashankar | 12th | OBC |  | 8103240362 | Umashankarraj.362gmail.Com. | Biology |  |  |
|---|------------|------|-----|--|------------|-----------------------------|---------|--|--|

*Issue resolved on 21/12/21*

*S. S. Khanwal*  
 Principal  
 Govt R.R.M. College  
 Surajpur (C.G.)



**0775-266657**  
 Mon - Sat 10AM to 5PM



**OFFICIAL EMAIL ID**  
 Email ID:  
 pri.gdc.surajpur@gmail.com



**GOVERNMENT REWATI  
 RAMAN MISHRA PG  
 COLLEGE**





GOVERNMENT REWATI RAMAN MISHRA PG COLLEGE, SURAJPUR

21-12-2021

NAVAPARA, SURAJPUR, CHHATTISGARH-497229

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Home > Students Complain

Emergency Call

| S.No. | NAME | CLASS | Category | Rollno | Mobile | MailID | Complain Topics | Complain | Delete |
|-------|------|-------|----------|--------|--------|--------|-----------------|----------|--------|
|-------|------|-------|----------|--------|--------|--------|-----------------|----------|--------|

|   |            |      |     |  |            |                             |         |  |  |
|---|------------|------|-----|--|------------|-----------------------------|---------|--|--|
| 1 | Umashankar | 12th | OBC |  | 8103240362 | Umashankarraj.362gmail.Com. | Biology |  |  |
|---|------------|------|-----|--|------------|-----------------------------|---------|--|--|

Resolved through verbal communication.

*Principal*

*C.S. Bhanu*  
Principal  
Govt R.R.M. College  
Surajpur (C.G.)



07775-266657

Mon - Sat 10AM to 5PM



OFFICIAL EMAIL ID

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GOVERNMENT REWATI  
RAMAN MISHRA PG  
COLLEGE

Navapara, Surajpur (C.G.)



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Web.-[www.govtcollegesurajpur.ac.in](http://www.govtcollegesurajpur.ac.in)

5.1.5 - The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

| Year    | No. of grievances appealed | No. of grievance redressed | Average time for grievance redressal in number of days |
|---------|----------------------------|----------------------------|--|
| 2020-21 | 4                          | 4                          | 7  |

*Yom*

*C.S. Singh*  
(डॉ. एस.एस. अग्रवाल)

प्राचार्य

शासकीय रेवती रमण मिश्र  
स्नातकोत्तर महाविद्यालय सूरजपुर  
जिला-सूरजपुर (छ.ग.)